



RIXOS BONUS

Loyalty Program For Travel Agents

rixos.com



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SELL AND LEAD WITH RIXOSBONUS.COM



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Becoming a member of Rixos Bonus

You are an employee of a travel agency in the B2B segment:

1. Visit our homepage [Rixos Bonus & Reward Program - B2B Reward Program by Rixos Hotels](#)
2. Choose your language and click on the button “Bonus-Login”
3. Choose the field “Create Account”
4. Fill out the requested details (business e-mail address is requested)
5. Sign-up with your own account

After registration, the personal account will be checked and approved by the site moderator.

Approval time (including account creation time):

09:00 – 17:00 (Local time) during the day (excluding weekends)

17:00 – 09:00 (Local time) within 24 hours (excluding weekends)

*****The program is valid for travel agencies and sub agencies of all markets and countries.***

The program is not available for tour operators, network agents consolidators, booking centres, as well as DMCs located in Turkey. If these accounts are found, they will be closed without prior notice, and the points earned will be cancelled.



My Benefits as Rixos Bonus Member

Incentive program Rixosbonus.com it is aimed at remuneration in the bonus equivalent of each individual participant (Agency employee) who actively carries out sales and subsequently actual booking in Rixos Hotels.

- Each booking through any sales channel (tour operators, DMC) you add in the program Rixos Points will be collected.
- The number of points for each booking depending on the hotel, booking dates, number of persons and room type.
- Points will be credit to your account after the check-out date of each booking.
- Visit the special offers section - "Rixos Store" on www.rixosbonus.com and choose your personal holiday

Extra Highlight:

Get invited to the "Happy Days and Rixos Diamond Awards" event.

After each summer season Bestseller agency partners (according Rixos Bonus programm) will be personally invited to enjoy a stay in one of the selected Rixos Hotels.



Add my bookings in Rixos Bonus

- Login in your personal account
- Click on the menu button “New Booking”
- Fill out all requested fields (It is important to enter all booking details absolutely correctly.)
- Confirm the details

Important:

- Reservations must be entered before the departure date
 - Added reservations have the status “Pending”, calculated bonus points are blocked in your the account
 - After the guests departure date, the reservation is checked by the hotel reservation department and will be turned from pending status to the status “confirmed”.
- The amount of bonus points that were previously blocked are automatically transferred to your account and can be used.
- Bookings for the following Rixos Hotels can be add to the Rixos Bonus Program:

Turkey: Rixos Premium Belek, Club Prive by Rixos Belek, The Land of Legends Kingdom, Rixos Beldibi, Rixos Sungate, Rixos Premium Tekirova, Rixos Downtown Antalya, Rixos Premium Gocek, Club Prive by Rixos Gocek, Rixos Premium Bodrum

UAE: Rixos Premium Dubai, Rixos Saadiyat Island, Rixos The Palm Dubai, Rixos Bab Al Bahr, Rixos Marina Abu Dhabi

Kazakhstan: Rixos Water World Aktau

Croatia: Rixos Premium Dubrovnik



Using my Rixos Bonus Points

My Rixos Hotels Reservation

- Visit the section “Rixos Store”
- Choose your requested hotel (valid for booking the hotels in Turkey, UAE, Kazakhstan, Croatia)
- Depending on the hotel, the section shows the number of points that will be spent for 1 night of accommodation during the specified period.
- The number of bonus points increases depending on the booking season (low/high).
- Occupancy shown for 2+1, supplement for the second child or third adult is indicated in the offers (only at the hotels in Turkey).
- After choosing your requested stay, the hotels confirm or refuse the booking, depending on the availability of hotel rooms for specific dates of stay (room quota is limited).
- Extra hotel services are listed in the section “Rixos Store - New Order – Extras”.
- Enjoy your Rixos holiday and collect your own #rixosmoments

Important:

- Bonuses can only be used in the country where they were accumulated.
- All bonus stay requests must be sent 1 week before check-in.
- Points earned in the previous year are valid for use by the program member during of the calendar year and the end of following year, after which the points are expired. For example, points accumulated in 2022 can be used until the end of 2023. Each year, at the beginning of January, the oldest year's reservations and points are deleted.

The administration of the Rixos Hotels reserves the right to change or cancel the content of the loyalty program for services, rules for receiving or using bonus points without further notice. In case of non compliance with the terms of the loyalty program, the Rixos Hotels administration reserves the right to cancel the member's personal account. Rixos Bonus Management Department



SELL AND LEAD WITH
RIXOSBONUS.COM!

*Use the privileges of the Rixos Hotels bonus program and collect your collection of unforgettable memories **#rixosmoments**.*
